



COMMUNITY CARETAKING THROUGH CRISIS & CALM



2021 *Impact Report*

jfsneworleans.org



Mission

Jewish Family Service of Greater New Orleans (JFS) is a social service agency dedicated to preserving, strengthening and enhancing the well-being and self-sufficiency of individuals and families at every stage of life.

Jewish Family Service is a constituent agency of the Jewish Federation of Greater New Orleans and a community impact partner of United Way of Southeast Louisiana.

History

Jewish Family Service was initially created when the Jewish Children's Home closed in 1948. JFS became a separate organization, with its own 501 (c)(3) status in 1976, and opened its doors to people of all faiths in 1982. JFS now serves Greater New Orleans individuals and families regardless of race, religion, disability, gender, or sexual orientation. Services are available on a sliding-scale fee based on household income.

Through the years, the scope of the agency has increased tremendously. JFS helps the community strengthen the family and the individual to reach their full potential through various programs and services including: providing individual and group counseling, educating our young people about depression and suicide prevention, promoting independence for the elderly, providing case management, and assisting in adoptions.

Our Board



Zoom Board Meeting

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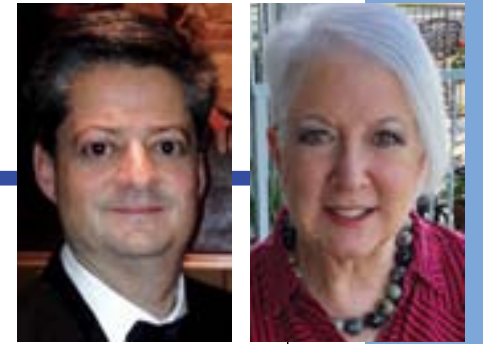
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Letter from the President & Executive Director



Dear Friends,

When we last addressed you, in our 2020 Impact Report, our community and our country found themselves in a bleak and confusing position. Anxiety, stress, and fear troubled our clients as well. It is always darkest before the dawn, but we made it through that dark night with your support and our dedicated team.

JFS remains vigilant in our efforts to keep our community safe and healthy; we also graciously acknowledge the progress made and the privileges afforded us. In the devastating wake of Hurricane Ida, our evacuated staff mobilized quickly to launch a financial assistance program as well as facilitate access to resources and information. Early access to the vaccine meant our staff could get back to the office quickly and safely. We might occasionally grumble about technology, but its miraculous capabilities ensured JFS maintained our services and programs. We were present and accessible to our clients during a time of enhanced stress and additional layers of vulnerability. Our COVID-19 Tzedakah Relief Fund, which raised over \$50,000 last year, provided essential assistance and services to families on the brink of desperation.

As vaccination rates rose, so did our hope! Clients returned to our offices- with masks! Staff meetings moved off the screen and back into the conference room. Despite everything, we served more people, grew our team exponentially, and launched new programs to service our community. In addition to maintaining our signature programs and services, we:

- Founded the JFS Community Education Series, a free quarterly workshop
- Initiated our first Shabbat dinner fundraiser, which provided free Shabbat meals to clients
- Launched a redesign of our website
- Raised nearly \$30,000 for the Bruce Levy Memorial JFS Passover Food Basket Program, a record-breaking amount for the over 25-year-old program
- Received over \$13,000 on GiveNOLA Day 2021, more than doubling contributions from previous years
- Established This Week at JFS, a weekly eblast with jokes, tips, and news
- Grew our unaccompanied minors program
- Introduced the JFS Legacy Fund at the Jewish Endowment Foundation

We continually evaluate our place as our community's social safety net to improve how we bring well-being and self-sufficiency to our friends and neighbors who struggle. We are still in awe of the support our agency and clients received this past year. Your support during this challenging time was critical. We are evermore energized to work in the image of those who came before us and continue our work as community caretakers.

Thank you for joining us on this journey.

Here for the decades ahead,

David Dulitz, M.D.
BOARD PRESIDENT

Roselle M. Ungar, CFE
EXECUTIVE DIRECTOR



(504) 831-8475 | jfs@jfsneworleans.org | jfsneworleans.org | 3300 W. Esplanade Ave, S., Suite 603, Metairie, LA 70002



Strengthening Our Bonds

Services for the Jewish community combat isolation, fulfill our traditions and values, and guarantee inclusion to everyone in our community.



“I never feel forgotten because of this community.”

13

families and individuals made ends meet through our Financial Resource Center

46

community members accessed affordable transportation through Catch-A-Cab

More than 8 million adults age 50 and older are affected by isolation. The health risks of prolonged isolation are equivalent to smoking 15 cigarettes a day.

AARP (n.d.). About Isolation. Retrieved from <https://connect2affect.org/about-isolation/>.

88

recipients received emergency assistance through our COVID-19 Financial Assistance program, funded by the Jewish Endowment Foundation, and the Hurricane Laura Jewish Community Relief Fund

302

community members joined the global Seder table with the Bruce Levy Memorial JFS Passover Food Basket Program

Most studies have shown that religious involvement and spirituality are associated with better health outcomes, including greater longevity, coping skills, and health-related quality of life (even during terminal illness) and less anxiety, depression, and suicide.

Citation: Religious Involvement, Spirituality, and Medicine: Implications for Clinical Practice, Muller et al. Mayo Clinic Proceedings, December 2001.



“Having JFS as part of our support system has brought so much security and relief to our family. We are building a sustainable future for ourselves with their help.”

Nurturing Growth and Enriching Lives

Our holistic care meets the particular needs of each client, and prepares them for self-determination and self-sufficiency.



“The tools I learned through counseling have transformed every aspect of my life. This is a new beginning for me.”

13

clients discovered communal catharsis in our Therapeutic Groups

122

clients found understanding and transformative aid with our Case Management Program

187

clients developed and healed through JFS Counseling Services

313

clients assisted via our Information & Referral Services

60% of youth with major depression did not receive any mental health treatment.

The State of Mental Health in American 2021. Mental Health America. Accessed June 2021.

Suicidal ideation among adults has increased by 460,000 people.

The State of Mental Health in American 2021. Mental Health America. Accessed June 2021.

“It’s hard to ask for help, but JFS knew what we were going through as parents. There is more love and laughter in our household thanks to their help.”

128

new citizens found sanctuary and independence in JFS Victims of Human Trafficking & Immigrant Services



Educating the Next Generation

We're providing teens and mental health professionals innovative and transformative education with life-saving results.

"The dedicated team at JFS is such a great model for entering the social work and counseling field. They really address the needs of the whole person."



270

mental health professionals educated through our Continuing Education Workshops

59

attendees learned how to preserve and enhance their well-being in our new Free Community Education Workshops



"My friends and I had a really hard year. TLC gave us the tools to talk about what's going on and know when to reach out for help."

1354

Students & Gatekeepers learned life-saving information through Teen Life Counts

7

masters-level student interns developed professional skills in our Behavioral Health Training Center.

Preserving Dignity and Independence

Our compassionate services ensure meaningful living for people of every age and life stage in our community.

"JFS is an advocate for my choices and well-being."



About two-thirds of all people 65 or older need assistance with at least one "daily living" activity such as bathing or preparing a meal.⁴

⁴ LeWine, M.D., Howard, "Two-Thirds of seniors need help doing one or more daily activities," Harvard Health Blog, Harvard Health Publishing, 13, December 2013, <https://www.health.harvard.edu/blog/two-thirds-of-seniors-need-help-doing-one-or-more-daily-activities/201312136942F>. -text=A%20new%20study%20suggests%20that%20of%20bed%20or%20a%20chair.&text=Researchers%20interviewed%20more%20than%208%20000%20about%20activities%20of%20daily%20living.

22

clients prepared for the future of their family with JFS Senior Care Planning

382

clients gained independence and security for themselves and their family through Lifeline



Roughly 36 million older adults suffer a fall each year – resulting in 32,000 deaths.

Moreland B, Kakara R, Henry A. Trends in Nonfatal Falls and Fall-Related Injuries Among Adults Aged ≥65 Years — United States, 2012–2018. MMWR Morb Mortal Wkly Rep 2020;69:875–881. DOI: <http://dx.doi.org/10.15585/mmwr.mm6927a5>

"Lifeline has reduced my stress levels significantly! I love that I can enjoy mobility and peace-of-mind."



Support JFS

Become a Friend of JFS

Make a general or designated gift during our Friends of JFS campaign. No matter what program you support during this September through December annual campaign, your support enables JFS to offer affordable social services, such as counseling, case management, senior services, and more.

Make a Tribute Gift

Honor or memorialize a loved one or community member by supporting one of our programs or services in their name. Such meaningful expressions of affection and respect make a material difference in the lives of our clients.

Give a Stock Donation or Israel Bond Donation

Updating your portfolio? Consider donating shares of stock or an Israel Bond to benefit JFS. Call (504) 831-8475 for more information.

Donate Your Vehicle

Jewish Family Service accepts charitable donations of vehicles through CARS (Charitable Adult Rides & Services), with sale proceeds benefiting JFS. CARS manages all automobile (or other motor vehicle) donation details, which provides you a hassle-free and tax-deductible way to support JFS. Find more information at jfsneworleans.org/donate

AmazonSmile

Make shopping meaningful by making your Amazon purchase through the AmazonSmile portal. Go to Smile.Amazon.com and select Jewish Family Service of Greater New Orleans. Amazon will donate a portion of the proceeds from select purchases to JFS.



**Thank You
Volunteers!**

JFS recruits dedicated volunteers who work closely with staff to ensure the best care for the people we serve. Volunteer opportunities are available for the following programs: Lifeline, Teen Life Counts (TLC), Bikur Chaverim, and Bruce Levy Memorial JFS Passover Food Baskets.

Interested in giving your time and talents?

Call (504) 831-8475 or send an email to jfs@jfsneworleans.org.

JFS Partners in CARING Giving Society

The JFS Partners in Caring Giving Society is in recognition of the magnanimous support from our compassionate partners. The purpose of this society is to recognize individuals, corporations, foundations and organizations whose cumulative generosity has made a significant impact on the lives of vulnerable individuals and families at every stage of their life. This listing is based on donor records beginning in 1990.

Visionary (\$50,000+)

Baptist Community Ministries	Covenant House	Louisiana Children's Trust Fund
The Bissinger-Timm Family	Ferber Family Foundation of Houma	Pratt-Stanton Manor Fund
Joe W. & Dorothy Dorsett Brown Foundation	Goldring Family Foundation	Sara Matile Schwarz*
Adele K. Cahn* / Adele Cahn	Shirley* & Robert* B. Haspel	Oscar J. Tolmas Charitable Trust
Catch-A-Cab Designated Fund	Albert & Rea Hendler Charitable Trust	United Way of Southeast Louisiana
The Cahn Family Foundation;	Institute of Mental Hygiene	The Harry & Jeanette Weinberg Foundation
James & Marie Cahn, Richard & Vivian Cahn	Jewish Endowment Foundation	Woldenberg Foundation
	Jewish Federation of Greater New Orleans	Lynell D. Zelenka Foundation

Chai Guardian (\$18,000 - \$49,999)

Anonymous	Mr. & Mrs. Paul Kullman	Sanford Paillet, MD
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Benefactor (\$10,000 - \$17,999)

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Our 2020-2021 Supporters

\$50,000+

Baptist Community Ministries
Jewish Federation of Greater New Orleans
U.S. Committee for Refugees & Immigrants

\$25,000 - \$49,999

The Cahn Family Foundation; James & Marie Cahn, Richard & Vivian Cahn
Covenant House
Goldring Family Foundation
Institute of Mental Hygiene
Jewish Endowment Foundation
Woldenberg Foundation

\$10,000 - \$24,999

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The SAC Foundation
Sara Matile Schwarz*

\$5,000 - \$9,999

Ferber Family Foundation of Houma
GPOA Foundation
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JNOLA

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\$100 - \$249

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This list represents contributions of \$100 and above to Jewish Family Service from July 1, 2020 - June 30, 2021. We regret any errors or omissions in this publication. Please contact the Communications Office to update your records so that we may recognize you appropriately in the future.



Thank you to all of our JFS supporters!

Financials

CHANGE IN NET ASSETS

Change in Net Assets	\$476,151
Beginning of Year (1/1/2020)	\$2,432,728
End of Year (12/31/2020)	\$2,908,879

ASSETS

Cash and Cash Equivalents	\$517,921
Accounts Receivable	\$13,953
Grants Receivable	\$85,603
Unconditional Promises to Give	\$17,500
Prepaid Expenses	\$7,748
Funds Held by:	
Jewish Endowment Foundation	\$2,298,452
Israel Bonds	\$6,000
Property and Equipment, Net	\$12,744
TOTAL ASSETS	\$2,959,921

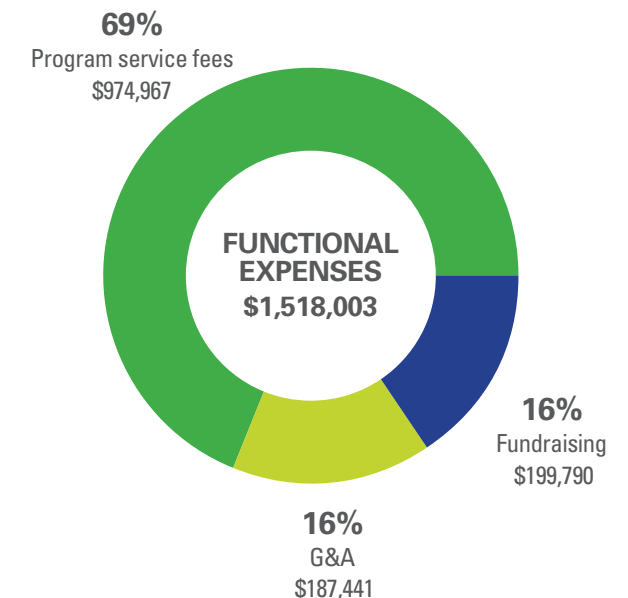
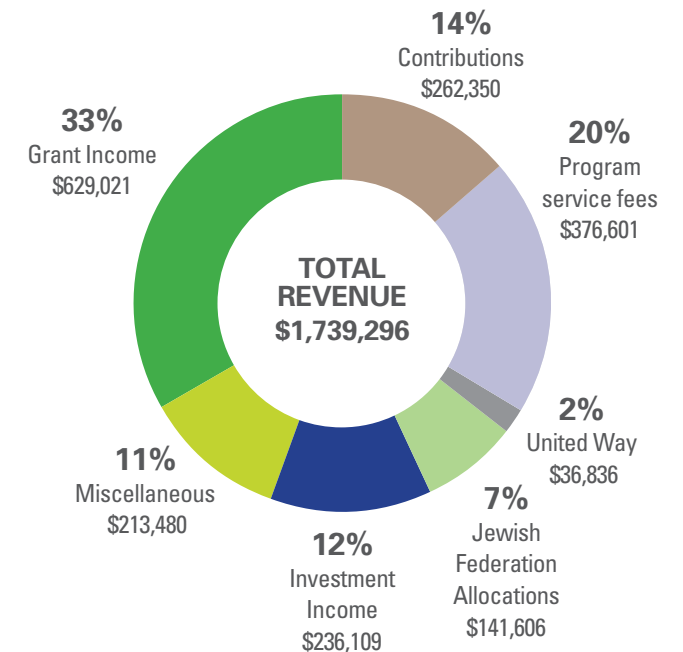
LIABILITIES AND NET ASSETS

Liabilities

Accounts Payable	\$13,786
Accrued Vacation	\$25,421
Other Liabilities	\$11,835
TOTAL LIABILITIES	\$51,042

Net Assets

Undesignated	\$552,094
Board Designated	\$2,298,452
TOTAL WITHOUT DONOR RESTRICTIONS	\$2,850,546
TOTAL WITH DONOR RESTRICTIONS	\$58,333
TOTAL NET ASSETS	\$2,201,585
TOTAL LIABILITIES AND NET ASSETS	\$2,908,879



Our Staff

*Former JFS Staff as of June 30, 2021

Executive Staff

Roselle M. Ungar, CFRE
Executive Director

Rachel Lazarus Eriksen, LCSW-BACS*
Director of Clinical Services

Michelle Beard, LCSW, MBA
*Director of Clinical Services and
Intern Program Supervisor*

Julie Finkelstein Steinhaus
Director of Business Services

Clinical Staff

Stephanie Crowder, LPC, LMFT
Licensed Therapist

Fran Dinehart, LCSW
Licensed Clinical Social Worker/Case Manager

Mario Figueroa, BSW
Bilingual Program Officer

Charlotte Dillon
Bilingual Case Manager

Andrea Garcia, BS*
Bilingual Case Manager

Cynthia Sostenes Millan
Bilingual Case Manager

Camila Sobral
Multilingual Case Worker

Vanessa Villalobos, LMSW
Bilingual Case Manager

Margaret Winston, LPC
JCDS Therapist

Senior Services

Jan Miller
Lifeline Office Support Staff

Kim Nonenmacher
Senior Services Manager

Harrison Wool, RTA
Lifeline Field Support Staff



Zoom staff meeting

Teen Life Counts

Maria Monahan, LCSW*
Teen Life Counts Northshore Coordinator

Ashleigh Hite, LMSW
Teen Life Counts Program Manager

Lauren Jones
Teen Life Counts Administrative Assistant

Jay Lapin*
Teen Life Counts Coordinator

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Haley Hemenway Sledge
Communications & Events Coordinator

Administrative Staff

Cortni Randazzo
Client & Donor Services Specialist

Teri Conrad
Administrative Assistant

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Langley Laporte, Andrew Prejean, Mya Sherman,
Virginia Williams, Laura Winkles

