



# 2022 Impact Report

jfsneworleans.org



# Mission

# Our Board

Jewish Family Service of Greater New Orleans (JFS) is a social service agency dedicated to preserving, strengthening and enhancing the well-being and selfsufficiency of individuals and families at every stage of life.

Jewish Family Service is a constituent agency of the Jewish Federation of Greater New Orleans and a community impact partner of United Way of Southeast Louisiana.

# History

Jewish Family Service was initially created when the Jewish Children's Home closed in 1948. JFS became a separate organization, with its own 501 (c)(3) status in 1976, and opened its doors to people of all faiths in 1982. JFS now serves Greater New Orleans individuals and families regardless of race, religion, disability, gender, or sexual orientation. Services are available on a sliding-scale fee based on household income.

Through the years, the scope of the agency has increased tremendously. JFS helps the community strengthen the family and the individual to reach their full potential through various programs and services including: providing individual and group counseling, educating our young people about depression and suicide prevention, promoting independence for the elderly, providing case management, and assisting in adoptions.



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(504) 831-8475 | jfs@jfsneworleans.org | jfsneworleans.org | 3300 W. Esplanade Ave, S., Suite 603, Metairie, LA 70002

# *Letter from the President & Executive Director*



# Dear Friends,

On the morning of Friday, August 27th, 2021, friends and family called and texted us with the same question, "are you staying or going?" Meteorologists and local officials issued warnings. Staff popped their heads into my (Roselle's) office and asked what to expect.

The sky was a slate gray. A strong storm barreled toward us on the very anniversary of Hurricane Katrina. This was a massive blow after a year and a half of a pandemic and a different violent hurricane, Laura, had impacted our neighbors to the west. If nothing else, our staff could expect the best from our community and from each other.

While Hurricane Ida was a daunting prospect, we knew from experience that our community would prevail. Within 48 hours of Hurricane Ida, our staff contacted almost all of our clients, touched base with community organizations, and held a staff meeting. We shared resources, helped people get in touch, and checked on the elderly and vulnerable. As the long-term recovery began, we found national partners to provide emergency assistance. Our well-oiled machine not only moved forward but made true progress.

Before the storm hit, we knew we could trust our network of care because of the engagement and generosity of our donors. Supporters just like you enable us to respond to crises quickly and to provide long-term care once the worst is over. Some highlights of your support include:

- Providing needs-based emergency financial assistance to members of the Jewish community impacted by Hurricane Ida, with financial support from the Jewish Federations of North America (JFNA) and the Jewish Endowment Foundation.
- Distributing Shabbat dinners to community members with financial and mobility challenges through our Honor Thy Mother: Pay It Forward program during August 2021.

There is so much need in our region right now. The fallout from the pandemic manifested in challenging and unsuspecting ways. Our youth desperately need our attention and support. Hurricane recovery drags on while new storms brew in the Gulf. Polarization divides our nation and our communities. We, however, are filled with hope. Time and again, ordinary members of our community go to extraordinary lengths to support our essential programs and services. Your generosity of time, money, and spirit ensures that a safety net is always available should someone need a safe place to land. As our board and staff prepare for the next year, we want to express our deepest gratitude for your trust and assistance this past year. We look forward to transforming lives and providing the best care possible, with your enduring support, in the year to come.

Here for the decades ahead,

David Dulitz, M.D. BOARD PRESIDENT

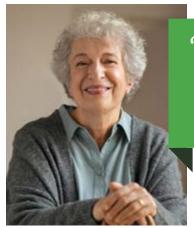
Roselle M. Ungar, CFRE EXECUTIVE DIRECTOR

osellom. Usear



# Strengthening Our Bonds

Services for the Jewish community combat isolation, fulfill our traditions and values, and guarantee inclusion to everyone in our community.



"The Seder meal I receive from JFS is the highlight of my Passover! I am so thankful they deliver to me in the nursing home every year."

families a

# 55

Less than half of Americans could cover a surprise \$1,000 expense with savings.

Source: Bankrate survey, January 2022. https://www.bankrate.com/banking/ savings/financial-security-january-2022/

### families and individuals made ends meet through our Financial Resource Center

community members accessed affordable transportation through Catch-A-Cab

300

"When we were in our darkest days, JFS was there to help us along. I am so grateful our rabbi helped connect us to the Financial Resource Center when we had nowhere else to turn."

community members joined the global Seder table with the Bruce Levy Memorial JFS Passover Food Basket Program

24% of older adults in the United States are socially isolated.

Source: Cudjoe TKM, Roth DL, Szanton SL, Wolff JL, Boyd CM, Thorpe RJ. The epidemiology of social isolation: national health and aging trends study. J Gerontol B Psychol Sci Soc Sci. (2018) 75:107–13. doi: 10.1093/geronb/gby037

101 families and individuals received emergency aid via our Hurricane Ida Financial Assistance program





# Nurturing Growth and Enriching Lives

Our holistic care meets the particular needs of each client, and prepares them for self-determination and self-sufficiency.



"Our case manager offered me so much guidance. She helped with the kids' school, housing, court, all kinds of logistics and red tape. I'm not sure how I would've made it through the last few years without her help!"

> 274 clients assisted via our Information & Referral Services

**178** 

clients developed and healed through JFS Counseling Services

113

clients found understanding and

transformative aid with our Case

**Management Program** 

37% of those polled cited cost-related issues as preventing them from seeking mental health care

Source: from a survey conducted by The Harris Poll ob behalf of the National Council on Mental Wellbeing. https://www.thenationalcouncil.org/2022-access-to-care-survey/

**303** new citizens found sanctuary and independence in JFS Survivors of Human Trafficking & Immigrant Services

"I was about to give up on therapy before I reached out to JFS. My new therapist really understood me and built up so much trust in our relationship. I am so glad I made that call two years ago. It's been a transformative experience.





# Educating the Next Generation

We're providing teens and mental health professionals innovative and transformative education with life-saving results.

"JFS approaches mental health challenges by caring for the whole person. I learned so much in this internship, especially why the holistic approach is more effective and necessary."

145

mental health professionals educated through our Continuing Education Workshops

62.3%

of Louisianans age 12–17 who have depression did not receive any care in the last year.

Source: Kaiser Family Foundation analysis of Substance Abuse and Mental Health Services Administration (SAMHSA)'s restricted online data analysis system (RDAS), National Survey on Drug Use and Health (NSDUH), 2017 and 2018, Substance Abuse and Mental Health Data Archive.

**1962** Students & Gatekeepers learned life-saving information through Teen Life Counts





High school students with depression are more than 2x more likely to drop out than their peers.

Source: Dupéré V, Dion E, Nault-Brière F, Archambault I, Leventhal T, Lesage A. (2018). Revisiting the link between depression symptoms and high school dropout. Timing of exposure matters. Journal of Adolescent Health. 2018;62:205–211. doi: 10.1016/j. jadobeath.2017.09.024. https://pubmed.ncbi.nlm.nih.gov/23195763/

masters-level student interns developed professional skills in our Behavioral Health Training Center

" TLC was really informative. They showed us so many resources and tools for taking mental health seriously and reaching out when you need help."



# Preserving Dignity and Independence

Our compassionate services ensure meaningful living for people of every age and life stage in our community.



"The plans JFS helped me make for my future mean I can be more involved with my grandkids. That is a beautiful gift."

367

clients gained independence and security for themselves and their families through Lifeline

# More than 14% of US adults over 65 were diagnosed with depression

Source: America's Health Rankings analysis of CDC, Behavioral Risk Factor Surveillance System, United Health Foundation. AmericasHealthRankings.org. accessed 2022

"I feel like a huge weight has been lifted with my newfound independence thanks to my emergency alert button. JFS makes setup and maintenance a breeze!"

**D5** clients prepared for the future of their family with JFS Senior Care Planning

# Statistic: Nearly one-fourth of adults aged 65 and older are considered to be socially isolated.

Source: National Academies of Sciences, Engineering, and Medicine. 2020. Social Isolation and Loneliness in Older Adults: Opportunities for the Health Care System. Washington, DC: The National Academies Press. https://doi.org/10.1728/26563.



# Support JFS

# Become a Friend of JFS

Make a general or designated gift during our Friends of JFS campaign. No matter what program you support during this September through December annual campaign, your support enables JFS to offer affordable social services, such as counseling, case management, senior services, and more.

# Make a Tribute Gift

Honor or memorialize a loved one or community member by supporting one of our programs or services in their name. Such meaningful expressions of affection and respect make a material difference in the lives of our clients.

### Give a Stock Donation or Israel Bond Donation

Updating your portfolio? Consider donating shares of stock or an Israel Bond to benefit JFS. Call (504) 831-8475 for more information.

## Donate Your Vehicle

Jewish Family Service accepts charitable donations of vehicles through CARS (Charitable Adult Rides & Services), with sale proceeds benefiting JFS. CARS manages all automobile (or other motor vehicle) donation details, which provides you a hassle-free and tax-deductible way to support JFS. Find more information at jfsneworleans.org/donate

### AmazonSmile

Make shopping meaningful by making your Amazon purchase through the AmazonSmile portal. Go to Smile.Amazon.com and select Jewish Family Service of Greater New Orleans. Amazon will donate a portion of the proceeds from select purchases to JFS.

# Build a Lasting Legacy

Help JFS maintain and enhance our essential and life-saving work to meet the needs of the day. A rainyday fund, such as our JFS Legacy Fund, ensures that JFS can sustain our caretaking role and that YOUR legacy is the crucial work of our mission. Join us as a caretaker of the Greater New Orleans community and ensure that future generations have a place to turn when they are in need, no matter what happens. To build your legacy with JFS, contact Bobby Garon, Executive Director of the Jewish Endowment Foundation, at (504) 524-4559, or Roselle Ungar, Executive Director of JFS, at (504) 831-8475, to discuss your vision for your legacy.



# JFS Partners in CARING Giving Society

The JFS Partners in Caring Giving Society is in recognition of the magnanimous support from our compassionate partners. The purpose of this society is to recognize individuals, corporations, foundations and organizations whose cumulative generosity has made a significant impact on the lives of vulnerable individuals and families at every stage of their life. This listing is based on donor records beginning in 1990.

### Visionary (\$50,000+)

**Baptist Community Ministries** Bruce Levy Family for the Benefit of Jewish Family Service Donor Advised Fund The Estate of Dr. Leona Bersadsky The Bissinger-Timm Family Joe W. & Dorothy Dorsett Brown Foundation Adele K. Cahn\* / Adele Cahn Catch-A-Cab Designated Fund The Cahn Family Foundation: c/o

# Chai Guardian (\$18,000 - \$49,999)

Anonymous Cathy & Morris Bart Evelyn & Billy Burkenroad Foundation David & Sue Daube Deena Gerber Hancock Whitney National Bank Mrs. Sandra P. Heller\* Dr. & Mrs. Harris Hyman, III **Dorothy S. Jacobs** Judge Jacob & Vicki Karno Jeffrey & Betsy Kaston

### Benefactor (\$10,000 - \$17,999)

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Jewish Federation of Greater New Orleans Louisiana Children's Trust Fund Pratt-Stanton Manor Fund Sara Matile Schwarz\* Oscar J. Tolmas Charitable Trust United Way of Southeast Louisiana The Harry and Jeanette Weinberg Foundation Woldenberg Foundation Lynell D. Zelenka Foundation

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Julie Schwartz & David Radlauer RosaMary Foundation Henry & Susan Rosenblat Joshua L. Rubenstein Madalvn & Robert Schenk William & Jane Sizeler Robert & Pamela Steeg Sara B. Stone\* Harold Wainer Carol Wise Frances Sontheimer Wolff\*

Jewish Federation of New Hampshire Hugo & Lis Kahn Jeno & Monica Kalozdi Keller Family Foundation Scott Kisner Lake Lawn Metairie Funeral Home & Cemeteries

Andrea & Terrence Lestelle

New Orleans Artists Against Hunger

& Homelessness (NOAAHH)

Sarah & Joe\* Pasternack, Jr.

Percival Stern Foundation

Gary & Charlotte Reiss

Walter and Laura Levv

**Richard S. Margolin** 

Jan & Henry Miller

**Bennie P. Nobles** 

Gary & Jenny Rich The SAC Foundation Sarasota-Manatee Jewish Federation Jonathan & Debbie Schlackman Dana & Louis Shepard Sherman Charitable Trust The TJX Foundation, Inc **Touro Infirmary Foundation** Patty C. & Randy J. Ungar **Roselle & Stanley Ungar** Bernard Van der Linden Ellie & Bruce Wainer George, Helen, Harold Wainer Foundation Judge Miriam & Mr. Bruce Waltzer Art & Martie Waterman Guy & Dale Williams



# Our 2021-2022 Supporters

#### \$50,000+

Baptist Community Ministries The Estate of Dr. Leona Bersadsky Jewish Federation of Greater New Orleans United Way of Southeast Louisiana U.S. Committee of Refugees & Immigrants

### \$25,000 - \$49,999

The Cahn Family Foundation; Marie & James Cahn, Vivian & Richard Cahn Goldring Family Foundation Jewish Community Day School Jewish Endowment Foundation Louisiana Children's Trust Fund Woldenberg Foundation

# \$10,000 - \$24,999

Covenant House GPOA Foundation Bruce Levy Family for the Benefit of Jewish Family Service Donor Advised Fund Pratt-Stanton Manor Fund SM Schwarz Donor Advised Fund Harold Wainer

### \$5,000 - \$9,999

Adele K. Cahn\* / Adele Cahn Catch-A-Cab Designated Fund Keller Family Foundation Susie & John Meltzer Cynthia N. & Leon\* Rittenberg Jr. Sherman Charitable Trust Institute of Mental Hygiene

# \$2,500 - \$4,999

Evelyn & Billy Burkenroad Foundation David & Sue Daube Mark & Rochelle Effron Jacob & Vicki Karno Alan Krilov Leon & Debbie Pesses



\$1,000 - \$2,499 Anoymous

Harris & Bonnie Blackman Daniel & Melanie Bronfin Burkedale Foundation Congregation Temple Emanuel, Beaumont, TX Jonathan & Leslie Fawer Ferber Family Foundation of Houma Mike & Marcy Gertler Dov & Margie Glazer Sandv\* & Edward\* M. Heller **Donor Advised Fund** Fred & Amanda Herman Harris & Barbara Hyman Hugo & Lis Kahn Jeffrey & Betsy Kaston Terrence & Andrea Lestelle Rusty & Renee Levy Bernard Van der Linden Joel & Ruth Loeffelholz Julie Grant Meyer Henry & Jan Miller Melinda Mintz NGCF Donor Advisory Fund Louise Obletz Sanford Pailet Jill & Lee Plotkin Family Fund Gary & Charlotte Reiss **Ricchiuti Family Fund** Henry & Susan Rosenblat Paul & Edie Rosenblum Joshua L. Rubenstein Robert & Madalyn Schenk David Radlauer & Julie Schwartz Hal & Kathy Shepard Ivan Sherman William & Jane Sizeler Darian Swig Stephen & Nancy Timm Oscar J. Tolmas Charitable Trust Randy & Patty Ungar Bruce & Ellie Wainer Kevin Wilkins & Ginny Wise

# \$500 - \$999

Diane Africk Elizabeth Ahlquist Jack & Phyllis Alltmont

Morris & Cathy Bart Marc Behar Allan & Nikki Berger Allan\* & Nancy Bissinger James Weiss & Audrey Browne Aden & Cathy Burka Congregation Gates of Prayer, New Orleans Richard & Ina Davis Michael & Susan Dell Foundation David & Kristen Dulitz George Fong Deena Y. Gerber Louis & Debbie Gertler Scott & Ashley Gold Jeff & Linda Green Barbara Greenberg Michelle Allen-Hart John Haspel & Amy Gainsburgh-Haspel Maury A. Herman Paul & Leah Katz Betty & Ira Kohn Foundation Rene & Janet Koppel Paul & Marilyn Kullman Bobby Garon & Robin Levy Rabbi Robert & Lynn Loewy Stephen & Ellen Manshel Sallye Marcus Bennie P. Nobles Joe\* & Sarah Pasternack Jr. Sidney & Joyce Pulitzer Alan & Esta Rubinstein Louis & Dana Shepard Robert I. Shepard Leopold & Karen Sher Courtney Singer Sisterhood of Temple Israel West Palm Beach, Florida Robert & Pamela Steeg Ben Swig Stanley & Roselle Ungar Bruce & Miriam Waltzer Michael & Lynne Wasserman Art & Martie Waterman Renée Zack

## \$250 - \$499

Sabina Altman Bradley & Daniela Bain Shelly & Benay Bernstein Joe & Lee Blotner Gilbert & Jody Braunig Suzanne B. Canalizo\* Congregation Beth Israel, New Orleans Cypress Funeral Services & Crematory, LLC Ed & Theresa Dennis Evan & Emily Dvorin Michael S. Fawer Arnie & Susan Fielkow Israel & Sylvia Finger Nathan & Leslie Fischman **Robert Force** Mollie Fried George & Laura Fuhrman Juan & Ana Gershanik Robin Giarrusso Jan & N'Ann Glade Charles & Cathy Glaser and Family **Donor Advised Fund** Maurice & Harriet Handelman **Donor Advised Fund** Seth Harris & Julie Schwam Harris Mike & Lisa Herman William & Susan Hess Hillels of Georgia Amy Hirsch Mitchell J. & Susan Hoffman **Rick Jacobs Richard & Lisa Karlin** Celia L. Katz Susan Kierr Scott & Geri Kisner Sanford Krilov Stephen & Mara Kupperman Walter & Laura Levy Jordan Lieberman Anamaria Villamarin-Lupin Anna Mantell Marrero Land and Improvement Association Sanford & Barbara Maslansky Marjorie McCants

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#### \$100 - \$249

Ann & Nate Levine Academy Student Congress, Dallas, TX Anonymous (4) Alex & Eva Barkoff Lisa Barnett Sue Barton Mark & Jaymi Baum Charles & Martha Becker Marc Savoy & Phyllis Bell Jan Bergman Michael Berman Marvin & Marilyn Bernstein Clara Berry

Jennifer Bigelow George & Ruth Bilbe Brandon & Rachel Bissinger Stephen Blitz **Bob & Caroline Brickman** Judith Brown **Richard & Vivian Cahn** Mike & Virgina Castine **Bonnie Chambliss** Kathy Chauvin Marvin Clifford Alexander & Sarah Cohen **Gerald Cohen** Jonathan & Jeanne Cohen Michael & Anna Cohen Dan Cohn Congregation Anshe Sfard, New Orleans Congregation Temple Sinai, New Orleans Gregory & Joan Cox Alan Director Martin Drell **Rosalie Dulitz** Kenneth & Melanie Ehrlich Alan Emerman Martin & Arleen Falchook Neel & Deborah Fallis **Donald Faust** Max\* & Jei Jei Feinberg Elliot & Lisa Finkelstein Warren Forstall, Jr Steve & Tina Fox Allison Freeman Lynette Fried Marc & Susan Friedman Aran Toshav & Rebecca Friedman Reuben & Marlene Friedman Josh & Lindsay Friedmann Lewis Gedansky Mel & Jacqueline Gold Hannah Golden Paul Goldfarb, Jr Sandra Chass Goldsmith David & Shannie Goldstein Barbara Gordin Howard & Susan Green Marilyn Green



# Our 2021-2022 Supporters (continued)

Leon Greenblatt, II Ron & Leslie Gubitz Andrew & Ann Gutter Edward & Joelle Halpern Sol & Lois Heiman Ron & Daisy Heumann Jason Hintersteiner Mark & Cecile Hoffman Kenny Hollingsworth Brian & Svetlana Horowitz Jeffrey & Andrea Huseman **Stanley Jacobs** Joshua & Ronda Jacobson Terry & Shellie Jacobson Jeannie & Jill Jeffer **Eric Jenkins** Anita Jobson Wynn & Lori Kapit **Beverly Katz** Brian & Lisa Katz Ellen Katz Katherine Kay Lois & Lester Kempner Family **Designated Fund** Dana Keren **David Kerns** Stanley C. & Ellen W. Kessler **Donor Advised Fund** Ann Kientz\* Steve & Pat Klein Judith Klingbeil Kathy Kornman Ronda Kottle Deborah Kramer Allison Kupperman Harry & Betty Lazarus

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This list represents contributions of \$100 and above to Jewish Family Service from July 1, 2021 - June 30, 2022. We regret any errors or omissions in this publication. Please contact the Communications Office to update your records so that we may recognize you appropriately in the future.



# Thank you to all of our JFS supporters!



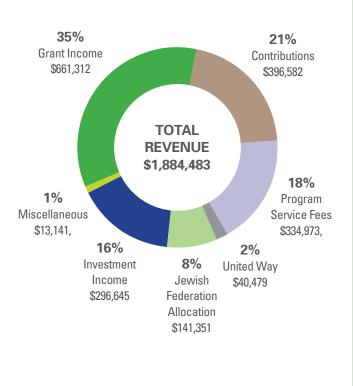
# Financials

#### **CHANGE IN NET ASSETS**

Change in Net Assets	\$372,422
Beginning of Year (1/1/2020)	\$2,959,921
End of Year (12/31/2020)	\$3,332,343

#### ASSETS

Cash and Cash Equivalents	\$388,744
Accounts Receivable	\$16,707
Grants Receivable	\$92,879
Unconditional Promises to Give	\$17,500
Prepaid Expenses	\$2,776
Funds Held by:	
Jewish Endowment Foundation	\$2,798,568
Israel Bonds	\$6,000
Property and Equipment, Net	\$9,169
TOTAL ASSETS	\$3,332,343

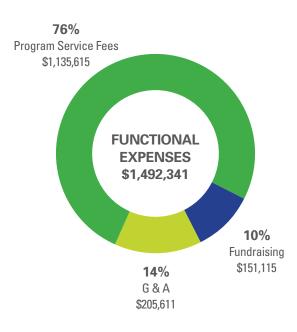


#### LIABILITIES AND NET ASSETS

Liabilities	
Accounts Payable	\$5,106
Accrued Vacation	\$26,216
Other Liabilities	\$11,835
TOTAL LIABILITIES	\$31,322

#### **Net Assets**

Undesignated	\$449,285
Board Designated	\$2,798,568
TOTAL WITHOUT DONOR RESTRICTIONS	\$3,247,853
TOTAL WITH DONOR RESTRICTIONS	\$53,168
TOTAL NET ASSETS	\$3,301,021
TOTAL LIABILITIES	
AND NET ASSETS	\$3,332,343





# Our Staff

\*Former JFS Staff as of June 30, 2022

### Executive Staff

Roselle M. Ungar, CFRE *Executive Director* 

Michelle Beard, LCSW-BACS, MBA *Director of Clinical Services* 

Carly Smith, LCSW Intern Program Supervisor

Julie Finkelstein Steinhaus\* Director of Business Services

Rabbi David Posternock Director of Business Services

# Clinical Staff

Maryury Castaneda, LMSW USCRI Case Manager

Stephanie Crowder, LPC, LMFT *Therapist* 

Fran Dinehart, LCSW *Therapist* 

Mark Saucier, LPC *Therapist* 

Mario Figueroa, BSW USCRI Regional Supervisor

Charlotte Dillon USCRI Case Manager

Cinthia Sostenes Millan USCRI Case Manager

Lorena Wever USCRI Case Manager

Margaret Winston, LPC Jewish Community Day School Therapist



### Senior Services

Kim Nonenmacher Senior Services Manager

Jan Miller *Office Support Staff* 

Harrison Wool, RTA Field Support Staff

# Teen Life Counts

Ashleigh Hite, LMSW Teen Life Counts Program Manager

Lauren Jones Teen Life Counts Administrative Assistant

### **Communications & Events**

Haley Hemenway Sledge Communications & Events Coordinator

### Administrative Staff

Cortni Randazzo Client & Donor Services Specialist

Teri Conrad Administrative Assistant

### 2021-2022 Behavioral Health Training Center Interns

Isabella Goldman, Erica Uli, Mya Sherman, Laura Winkles, Kayla Bradley, Frances Currie, Caroline Wilson

