

# DECADES OF SERVICE FOR THE DECADES AHEAD



## 2023 *Impact Report*

[jfsneworleans.org](http://jfsneworleans.org)



## Mission

Jewish Family Service of Greater New Orleans (JFS) is a social service agency dedicated to preserving, strengthening and enhancing the well-being and self-sufficiency of individuals and families at every stage of life.

Jewish Family Service is a constituent agency of the Jewish Federation of Greater New Orleans and a community impact partner of United Way of Southeast Louisiana.

## History

Jewish Family Service was initially created when the Jewish Children's Home closed in 1948. JFS became a separate organization, with its own 501 (c)(3) status in 1976, and opened its doors to people of all faiths in 1982. JFS now serves Greater New Orleans individuals and families regardless of race, religion, disability, gender, or sexual orientation. Services are available on a sliding-scale fee based on household income.

Through the years, the scope of the agency has increased tremendously. JFS helps the community strengthen the family and the individual to reach their full potential through various programs and services including: providing individual and group counseling, educating our young people about depression and suicide prevention, promoting independence for the elderly, providing case management, and assisting in adoptions.

## Our Board



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Jewish Federation  
OF GREATER NEW ORLEANS



United Way of  
Southeast Louisiana



(504) 831-8475 | [jfs@jfsneworleans.org](mailto:jfs@jfsneworleans.org) | [jfsneworleans.org](http://jfsneworleans.org) | 3300 W. Esplanade Ave, S., Suite 603, Metairie, LA 70002





# Letter from the President & Executive Director



*Dear Friends,*

75 years ago, on May 14th, 1948, the Provisional Government of Israel proclaimed a new State of Israel. This momentous day marked the dawn of a new and hopeful age for Jews around the globe. Across the Atlantic Ocean, some 6,861 miles from Jerusalem, a cadre of Jews worked to sow the tender buds of hope in New Orleans. After the closing of the Jewish Children's Home, Jewish Family Service of Greater New Orleans was founded as a committee of the Jewish Federation of Greater New Orleans.

For 75 years, our community has worked together to give aid to the friendless, voice to the voiceless, and comfort to the afflicted. Our Platinum Jubilee year celebrates our community's dedication to repairing the world through social services. This year is also an opportunity to reflect on how we can continue to sow the seeds of Tikkun Olam.

This year, JFS continued our historical dedication to welcoming the stranger through refugee resettlement services. JFS added 8 more staff to our refugee resettlement program, enabling our team to serve 447 unaccompanied minors. Our Bruce Levy Memorial JFS Passover Food Basket Program remains a beloved and growing mitzvah. We are embracing new methods to help families respond to the youth mental health crisis. Our youth suicide prevention and education program, Teen Life Counts, updates our information and approach annually to ensure relevance and effectiveness. JFS brought Supportive Parenting for Anxious Childhood Emotions (SPACE), a new, evidence-based treatment program, to our community. We continue to leverage our essential programs and staff to better serve the most vulnerable in the Greater New Orleans Community. Our staff and board were thrilled to host Decades of Service for the Decades Ahead: 75 Years of Jewish Family Service, our Platinum Jubilee celebration. Thank you to everyone who came to celebrate with us at the Ritz-Carlton!

As our community looks to the decades ahead, we are confident that donors like you will help us serve people of all identities, live our Jewish values, and innovate creative solutions. May the memory of those brave Jews establishing a new nation in 1948 be a blessing and an inspiration to us as we face the challenges of our day.

Here for the decades ahead,

*Debbie Pesses*

Debbie Pesses  
BOARD PRESIDENT

*Roselle M. Ungar*

Roselle M. Ungar, CFRE  
EXECUTIVE DIRECTOR



# Strengthening Our Bonds

Services for the Jewish community combat isolation, fulfill our traditions and values, and guarantee inclusion to everyone in our community.



*“The Seder meal I receive from JFS is the highlight of my Passover! I am so grateful to the volunteers who delivered it to my home.”*

Less than half of Americans could cover a surprise \$1,000 expense with savings.

Source: Bankrate survey, January 2022. <https://www.bankrate.com/banking/savings/financial-security-january-2022/>

20

families and individuals made ends meet through our Financial Resource Center

49

community members accessed affordable transportation through Catch-A-Cab

300

community members joined the global Seder table with the Bruce Levy Memorial JFS Passover Food Basket Program

*“JFS saved us from financial ruin when our medical bills ballooned after my husband’s cancer treatment. Now we’re two years cancer and medical debt free thanks to JFS bridge grants!”*

24%

of older adults in the United States are socially isolated.

Source: Cudjoe TKM, Roth DL, Szanton SL, Wolff JL, Boyd CM, Thorpe RJ. The epidemiology of social isolation: national health and aging trends study. J Gerontol B Psychol Sci Soc Sci. (2018) 75:107–13. doi: 10.1093/geronb/gby037



# Nurturing Growth and Enriching Lives

Our holistic care meets the particular needs of each client, and prepares them for self-determination and self-sufficiency.



*“Our case manager offered me so much guidance. She helped with the kids’ school, housing, all kinds of logistics and red tape. I’m not sure how I would’ve made it through the last few months without her help!”*

247

community members  
assisted via our  
Information & Referral  
Services

193

clients developed and  
healed through JFS  
Counseling Services

37%

of those polled cited cost-related issues as  
preventing them from seeking mental health care

Source: from a survey conducted by The Harris Poll on behalf of the National Council on Mental Wellbeing.  
<https://www.thenationalcouncil.org/2022-access-to-care-survey/>

132

clients found understanding and  
transformative aid with our Case  
Management Program

447

new citizens found sanctuary and  
independence in JFS Survivors of Human  
Trafficking & Immigrant Services

*“My case manager made sure  
I had everything for school. He  
helped my aunt with a lot of forms,  
too. I really liked him.”*





# Educating the Next Generation

We're providing teens and mental health professionals innovative and transformative education with life-saving results.

*"JFS approaches mental health challenges by caring for the whole person. I learned so much in this internship, especially why the holistic approach is more effective and necessary."*



97

mental health professionals educated through our Continuing Education Workshops

62.3%

of Louisianans age 12-17 who have depression did not receive any care in the last year.

Source: Kaiser Family Foundation analysis of Substance Abuse and Mental Health Services Administration (SAMHSA)'s restricted online data analysis system (RDAS), National Survey on Drug Use and Health (NSDUH), 2017 and 2018, Substance Abuse and Mental Health Data Archive.

2,793

Students & Gatekeepers learned life-saving information through Teen Life Counts



High school students with depression are more than 2x more likely to drop out than their peers.

Source: Dupéré V, Dion E, Nault-Brière F, Archambault I, Leventhal T, Lesage A. (2018). Revisiting the link between depression symptoms and high school dropout: Timing of exposure matters. Journal of Adolescent Health. 2018;62:205-211. doi: 10.1016/j.jadohealth.2017.09.024. <https://pubmed.ncbi.nlm.nih.gov/29195763/>

8

masters-level student interns developed professional skills in our Behavioral Health Training Center

*"TLC helped my friends take mental health more seriously. After the class, I felt more comfortable telling them that I go to counseling for depression. It's made us better friends!"*



# Preserving Dignity and Independence

Our compassionate services ensure meaningful living for people of every age and life stage in our community.



*“I gained peace of mind through working with JFS to get my button. I like that a local company manages my updates and calls for monthly testing reminders. My emergency alert button helps my family not worry.”*

**Statistic:** Nearly one-fourth of adults aged 65 and older are considered to be socially isolated.

Source: National Academies of Sciences, Engineering, and Medicine. 2020. Social Isolation and Loneliness in Older Adults: Opportunities for the Health Care System. Washington, DC: The National Academies Press. <https://doi.org/10.17226/25663>.

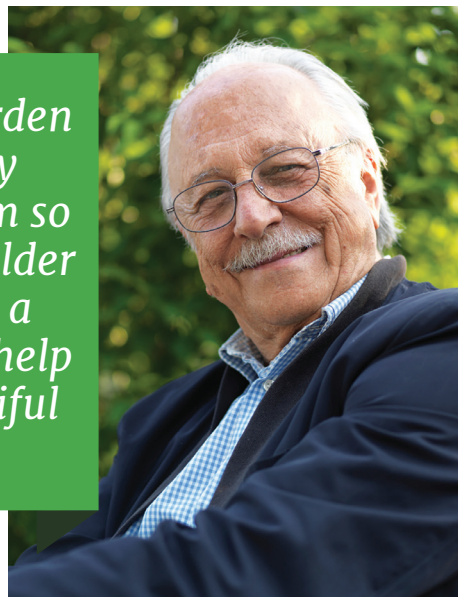
## 343

clients prepared for the future of their family with JFS Older Adult Services

**More than 14% of US adults over 65 were diagnosed with depression**

Source: America's Health Rankings analysis of CDC, Behavioral Risk Factor Surveillance System, United Health Foundation, [AmericasHealthRankings.org](https://AmericasHealthRankings.org), accessed 2022

*“I didn’t want to become a burden on my daughter, who is busy raising children of her own. I’m so glad that I reached out to JFS Older Adult Services. Now we have a plan in place where I can be a help to my daughter and my beautiful grandchildren!”*



# Support JFS

## *Become a Friend of JFS*

Make a general or designated gift during our Friends of JFS campaign. No matter what program you support during this September through December annual campaign, your support enables JFS to offer affordable social services, such as counseling, case management, senior services, and more.

## *Make a Tribute Gift*

Honor or memorialize a loved one or community member by supporting one of our programs or services in their name. Such meaningful expressions of affection and respect make a material difference in the lives of our clients.

## *Give a Stock Donation or Israel Bond Donation*

Updating your portfolio? Consider donating shares of stock or an Israel Bond to benefit JFS. Call (504) 831-8475 for more information.

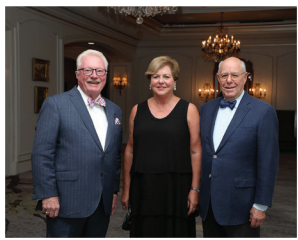
## *Donate Your Vehicle*

Jewish Family Service accepts charitable donations of vehicles through CARS (Charitable Adult Rides & Services), with sale proceeds benefiting JFS. CARS

manages all automobile (or other motor vehicle) donation details, which provides you a hassle-free and tax-deductible way to support JFS. Find more information at [jfsneworleans.org/donate](http://jfsneworleans.org/donate)

## *Build a Lasting Legacy*

Help JFS maintain and enhance our essential and life-saving work to meet the needs of the day. A rainy-day fund, such as our JFS Legacy Fund, ensures that JFS can sustain our caretaking role and that YOUR legacy is the crucial work of our mission. Join us as a caretaker of the Greater New Orleans community and ensure that future generations have a place to turn when they are in need, no matter what happens. To build your legacy with JFS, contact Bobby Garon, Executive Director of the Jewish Endowment Foundation, at (504) 524-4559, or Roselle Ungar, Executive Director of JFS, at (504) 831-8475, to discuss your vision for your legacy.



## *Thank You Volunteers & Supporters!*

JFS recruits dedicated volunteers who work closely with staff to ensure the best care for the people we serve. Volunteer opportunities are available for the following programs: Lifeline, Educational Programming, Events, Bikur Chaverim, and Bruce Levy Memorial JFS Passover Food Baskets.

### **Interested in giving your time and talents?**

Call (504) 831-8475 or send an email to [jfs@jfsneworleans.org](mailto:jfs@jfsneworleans.org).





# JFS Partners in CARING Giving Society

The JFS Partners in Caring Giving Society is in recognition of the magnanimous support from our compassionate partners. The purpose of this society is to recognize individuals, corporations, foundations and organizations whose cumulative generosity has made a significant impact on the lives of vulnerable individuals and families at every stage of their life. This listing is based on donor records beginning in 1990.

## Visionary (\$50,000+)

Baptist Community Ministries  
Bruce Levy Family for the Benefit of  
Jewish Family Service Donor  
Advised Fund  
The Estate of Dr. Leona Bersadsky  
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Designated Fund"

The Cahn Family Foundation c/o  
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Vivian Cahn  
Covenant House  
Ferber Family Foundation of Houma  
Goldring Family Foundation  
GPOA Foundation  
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Charitable Trust  
Institute of Mental Hygiene

Jewish Endowment Foundation  
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# Our 2022-2023 Supporters

## \$50,000+

Baptist Community Ministry  
Jewish Federation of Greater  
New Orleans  
Jewish Endowment Foundation  
United Way of Southeast Louisiana  
U.S. Committee of Refugees &  
Immigrants

## \$25,000 - \$49,999

The Cahn Family Foundation; Marie &  
James Cahn, Vivian & Richard Cahn  
Goldring Family Foundation  
Louisiana Children's Trust Fund  
Woldenberg Foundation

## \$10,000 - \$24,999

Dorlene Alaynick Donor  
Advised Fund  
The Bissinger-Timm Family  
Rochelle & Mark Effron  
Institute of Mental Hygiene  
Lake Lawn Metairie Funeral Home  
& Cemeteries  
Bruce Levy Family for the Benefit of  
Jewish Family Service Donor  
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Jewish Community Day School

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Karen Weissbecker Remer  
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Harriet Aguiar-Netto  
Michele Allen-Hart  
Sabina Altman  
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Lisa Barnett  
Sue Barton  
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Association  
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Lorraine Lake Williams  
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Margot & Austin Yost  
Renée Zack  
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Marvin & Marilyn Bernstein  
Caron Bleich  
Lauren Bombet  
Barbara Bresler  
Debra Bresler  
Caroline & Bob Brickman  
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Alan Director  
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Alan Emerman  
Martin & Arleen Falchook  
Neel & Deborah Fallis  
Irina Foxman





# Our 2022-2023 Supporters (continued)

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Elizabeth Kahn	Gary Remer & Toni Weiss	*Deceased
Mark & Barbara Kaplinsky	Congregation Anshe Sfard	
Mark & Susan Kappelman	Rubenstein Brothers Donor Advised Fund	
Ellen Katz	Kathy Rush	

*This list represents contributions of \$100 and above to Jewish Family Service from July 1, 2022 - June 30, 2023. We regret any errors or omissions in this publication. Please contact the Communications Office to update your records so that we may recognize you appropriately in the future.*



## Thank you to all of our JFS supporters!



# Financials

## CHANGE IN NET ASSETS

Change in Net Assets	-\$437,056
Beginning of Year (1/1/2022)	\$3,290,452
End of Year (12/31/2022)	\$2,853,396

## ASSETS

Cash and Cash Equivalents	\$288,896
Accounts Receivable	\$9,235
Grants Receivable	\$121,437
Unconditional Promises to Give	\$(\$32,500)
Prepaid Expenses	\$5,544
Funds Held by:	
Jewish Endowment Foundation	\$2,452,365
Israel Bonds	\$6,000
Right of Use Asset: Lease Standard	\$352,901
Property and Equipment, Net	\$5,594
<b>TOTAL ASSETS</b>	<b>\$3,274,472</b>

## LIABILITIES AND NET ASSETS

### Liabilities

Lease Liability	\$368,985
Liabilities Accounts Payable	\$5,822
Accrued Vacation	\$46,269

<b>TOTAL LIABILITIES</b>	<b>\$421,076</b>
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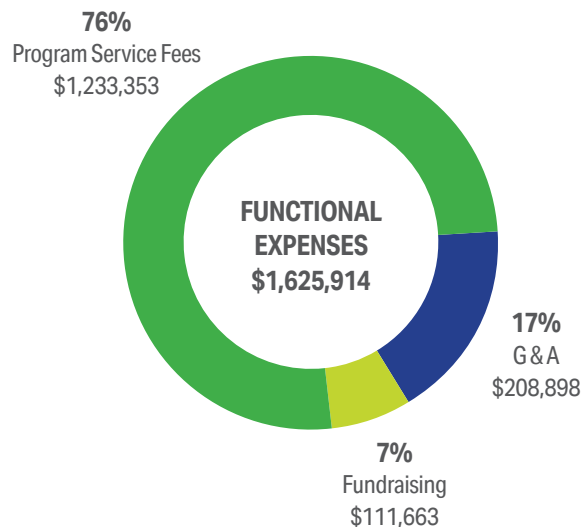
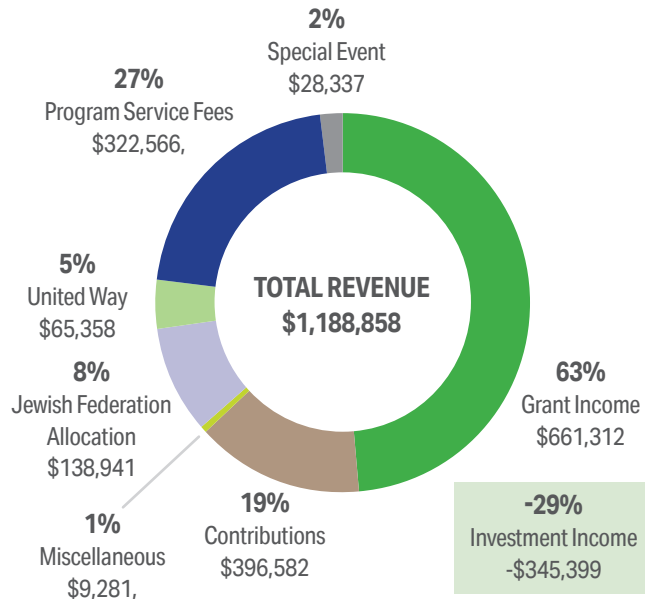
### Net Assets

Net Assets Undesignated	\$351,863
Board Designated	\$2,452,365
<b>TOTAL WITHOUT DONOR RESTRICTIONS</b>	<b>\$2,804,228</b>
<b>TOTAL WITH DONOR RESTRICTIONS</b>	<b>\$49,168</b>
<b>TOTAL NET ASSETS</b>	<b>\$2,853,396</b>
<b>TOTAL LIABILITIES AND NET ASSETS</b>	<b>\$3,274,472</b>

<b>TOTAL REVENUE:</b>	<b>\$1,188,858</b>
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(percentage and total of all below):

Grant Income	\$887,828	\$748,887 (63%)
Contributions	\$220,887	(19%)
Miscellaneous	\$9,281	(1%)
Investment Income	-\$345,399	(-29%)
Jewish Federation Allocation	\$138,941	(12%)
United Way	\$65,358	(5%)
Program Service Fees	\$322,566	(27%)
Special Event	\$28,337	(2%)



<b>TOTAL EXPENSES</b>	<b>\$1,625,914</b>
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### FUNCTIONAL EXPENSES

(percentage and total of all below):

Program Service Fees	\$1,233,353 (76%)
G & A	\$280,898 (17%)
Fundraising	\$111,663 (7%)



# Our Staff

*\*Former JFS Staff as of June 30, 2023*

## Executive Staff

Roselle M. Ungar, CFRE  
*Executive Director*

Michelle Beard, LCSW-BACS, MBA  
*Director of Clinical Services*

Mario Figueroa, BSW  
*USCRI Program Manager & Regional Supervisor*

Rabbi David Posternock\*  
*Director of Business Services*

## Clinical Staff

Juan Ballen  
*USCRI Family Support Coordinator*

Maryury Castaneda, LMSW  
*USCRI Case Manager*

Stephanie Crowder, LPC, LMFT  
*Therapist*

Charlotte Dillon  
*USCRI Regional Supervisor*

Fran Dinehart, LCSW  
*Therapist*

Peter Estapa  
*USCRI Family Support Specialist*

Cinthia Sostenes Millan  
*USCRI Case Manager*

Yennifer Martinez  
*USCRI Case Aid*

Geraldine Page  
*USCRI Case Manager*

Tania Salinas  
*USCRI Family Support Coordinator*

Mark Saucier, LPC  
*Therapist*

Carly Smith, LCSW  
*Intern Program Supervisor*

Maleny Thomas  
*USCRI Family Support Coordinator*

Lorena Wever USCRI  
*Case Manager*

Margaret Winston, LPC  
*Jewish Community Day School Therapist*



## Older Adult Services

Jan Miller\*  
*Office Support Staff*

Kim Nonenmacher\*  
*Senior Services Manager*

Karen Parham  
*Older Adult Services Support Specialist*

Tiffany Pounds, MA  
*Older Adult Services Manager*

Harrison Wool, RTA\*  
*Field Support Staff*

## Teen Life Counts

Frances Currie, LMSW  
*Teen Life Counts Program Manager*

Ashleigh Hite, LMSW\*  
*Teen Life Counts Program Manager*

Lauren Jones  
*Teen Life Counts Program Coordinator*

## Communications & Events

Haley Hemenway Sledge  
*Communications & Events Coordinator*

## Administrative Staff

Teri Conrad  
*Administrative Assistant*

Cortni Randazzo  
*Client & Donor Services Specialist*

## 2022-2023 Behavioral Health Training Center Interns

Erica Uli, Isabella Goldman, Ryan Martin,  
Katherine Sharamitaro, Frances Currie, Kiolga Butler,  
Diamond Every, Emily DeFelice

